
Technical Bulletin

Ethernet buffer space full error

This bulletin describes the fix for an ethernet error that occurs when the DuoAlign laptop is left running for more than 8 hours and must be rebooted for communications to commence.

Affected products

- DuoAlign Laptop LATITUDE E5530
- DuoAlign Laptop LATITUDE E5540
- DuoAlign Laptop LATITUDE E5550

Resolution

To resolve the issue, uninstall the Dell Unified Wireless Suite Software from the laptop.

1. Power cycle the laptop.
2. Go to **Control Panel > Programs and Features**.
3. Select **Dell Unified Wireless Suite**.
4. Click **Uninstall** and follow the instructions.
5. Restart the laptop once the uninstall is complete.

Technical Support

Technical support for Christie products is available at:

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