



## DCP-2000 Packaging Instruction

### **CAUTION:**

- Please save the packaging materials. RMA must be returned in original packaging
- When shipping a DCP-2000 with a silver front panel, HDD must be stored in their proper packaging, outside of the DCP-2000 chassis, to avoid damage during shipment.
- **Improper packaging for return of product could result in loss of warranty**

Apply the procedure below in order to properly package a DCP-2000 for any transport or shipment:

**CAUTION:** Some steps only apply to DCP-2000 fitted with a silver front panel (P/N: OEM-DOR-316) and other steps only apply to chassis with a black front panel (P/N: OEM-DOR-315). Such specific steps are mentioned in the procedure below.



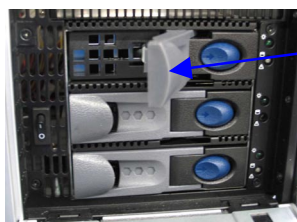
(a) Black Front Panel



(b) Silver Front Panel

**Figure 1: DCP-2000 – (a) Black Front Panel, (b) Silver Front Panel**

1. If the unit is powered on, power off the DCP-2000 according to the following - any other method might DAMAGE THE RAID and result in RAID FAILURE:
  - Select SHUT DOWN from the LOGOUT menu: "**Menu->Logout...->Shutdown**".
2. Unplug all cables and remove the DCP-2000 from its rack – if any.
3. For chassis with a silver front panel ONLY (P/N: OEM-DOR-316):
  - Remove each HDD by pressing on the blue button located on its front side in order to release the grey handle and by opening the handle all the way until it clicks, as presented below:



Grey handle opened all the way

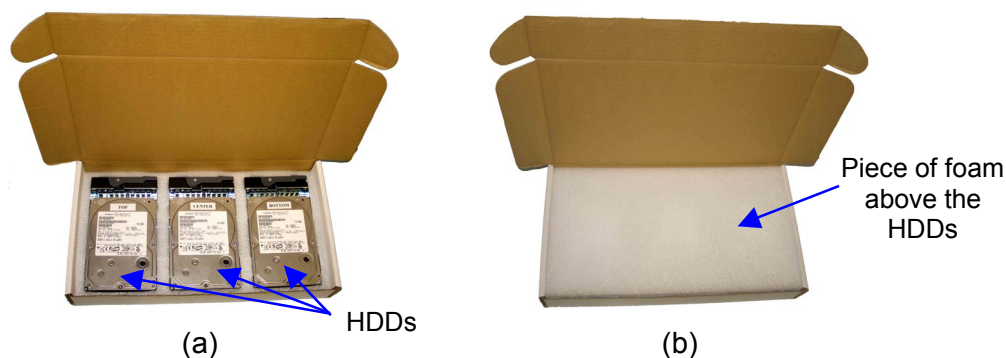
**Figure 2: DCP-2000 HDD Cage – HDDs Removal**

Then pull the drive out of the HDD cage and close the grey handle - by pushing it toward the HDD - until it clicks.



**Figure 3: HDD Removed from the DCP-2000 – Grey Handle Locked**

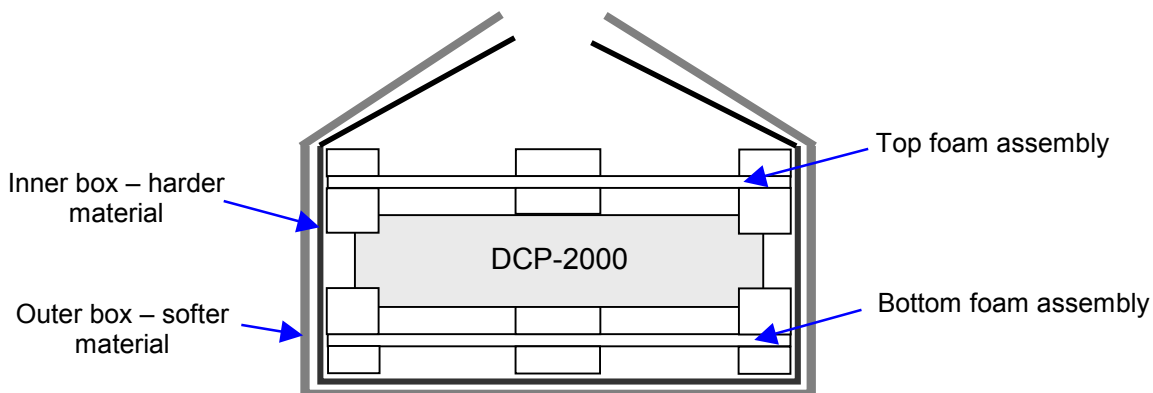
- Make sure to close the DCP-2000 HDD front panel door.
- Put the three drives into the HDD dedicated box and cover them with a piece of foam before closing this individual box as illustrated below:



**Figure 4: HDD Dedicated Box – (a) HDDs, (b) Foam Covering HDDs**

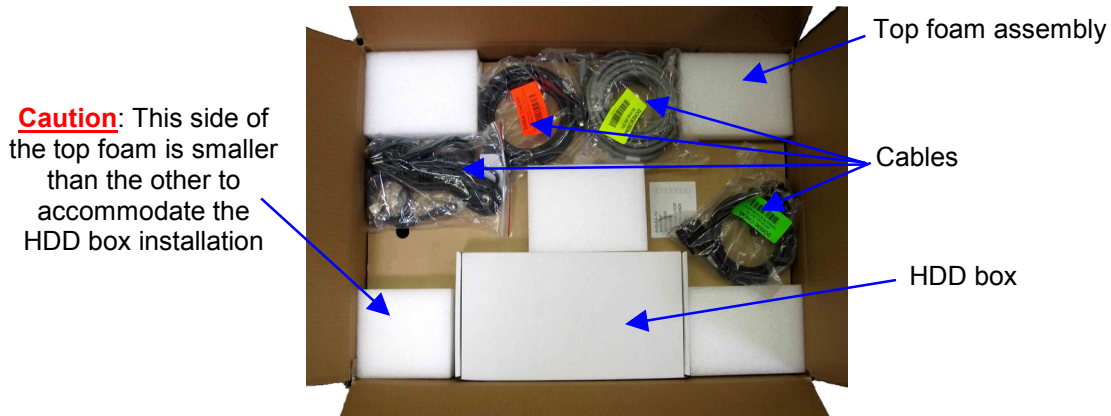
4. Insert the DCP-2000 into its protective plastic bag and put it in the shipment boxes (the inner box is stronger than the outer box): make sure that a foam assembly is present on BOTH sides of the DCP-2000 as presented below:

**Caution:** For chassis with a silver front panel only (P/N: OEM-DOR-316), note that the top piece of foam is made to accommodate the HDD box as presented on **Figure 6**.



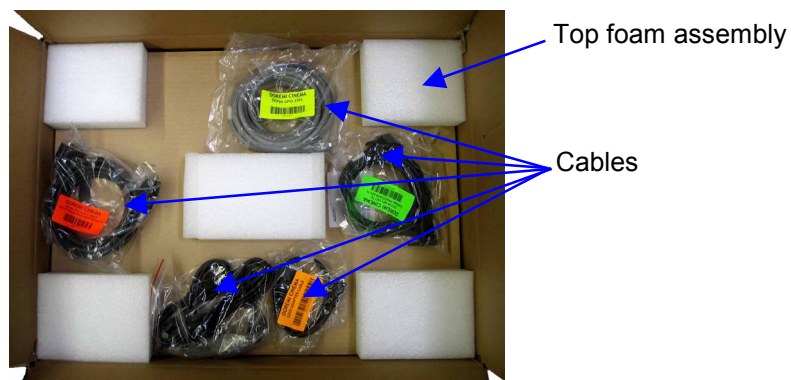
**Figure 5: DCP-2000 and Foam Assemblies**

5. a) **For chassis with a silver front panel ONLY** (Chassis OEM-DOR-316), put the cables and the HDD box above the top foam assembly according to the illustration below:



**Figure 6: DCP-2000 Silver Front Panel Chassis Packaging**

- b) **For chassis with a black front panel ONLY** (Chassis OEM-DOR-315), put the cables above the top foam assembly according to the illustration below:



**Figure 7: DCP-2000 Black Front Panel Packaging**

6. Close the inner box and the outer box.
7. Seal the outer box with at least four pieces of large and strong tape according to the illustration below:



**Figure 8: DCP-2000 Box – Top Side, Tape Location**

8. Make sure the tape on the bottom of the box is still strong enough – otherwise, put the same kind of four pieces of tape as for the top side.
9. The unit is now ready to be transported or shipped.