## DOLBY,

## **Dolby<sup>®</sup> Cinema Products End-of-Support Update**

Dear Dolby Cinema Customer:

The following Dolby® Cinema products will reach end of support in August 2014:

- **Dolby Show Library DSL100**: Will reach hardware end of support on August 8, 2014. After that time, Dolby Laboratories will no longer repair the DSL100 or any component parts thereof. At this time, the DSL100 will remain compatible with future Dolby Digital Cinema system software releases.
- **Dolby Network Automation Interface NA10Z**: Will reach end of support on August 8, 2014. After that time, Dolby Laboratories will no longer sell or repair the NA10Z, NA10, or any component parts thereof.

## DSS100/DSP100 Server End-of-Support Update

After a long, successful life cycle dating to the earliest days of digital cinema, the Dolby Show Store DSS100 server and Dolby Show Player DSP100 media block reached end of support for hardware and software on June 1, 2014. Dolby Laboratories no longer sells or repairs the DSS100/DSP100 or any component parts thereof.

Customers investigating repairs on a DSS100/DSP100 server in the future may contact Venture Manufacturing. To discuss the feasibility and cost of repair, please contact a Venture representative by email at <u>lrocks@venturemfg-usa.com</u> or by phone at 1-510-456-9398.

Additionally, software version 4.7.3 is the last available software release that will be compatible with the DSS100/DSP100 server. Please visit Dolby Deliverables on Demand at <u>http://www.dolbycustomer.com/</u> for important information regarding network compatibility for DSS100/DSP100 servers beyond software version 4.7.3. This software is available at no cost for units covered by the Dolby software maintenance program. Owners of units not covered by software maintenance can purchase the update by contacting their local dealer or Dolby Sales at <u>salesadmin@dolby.com</u> (for locations within the Americas) or <u>sscnl@dolby.com</u> (for locations outside the Americas).

For instructions on how to access your software, please contact <u>customersupport@dolby.com</u>. If you have forgotten your Dolby Customer password, you can obtain a new one at <u>https://www.dolbycustomer.com/forgotpassword.aspx</u>.

We are available to address any questions or concerns you have regarding this announcement. You may reach us via Dolby Sales at <u>salesadmin@dolby.com</u> (from the Americas) or <u>sscnl@dolby.com</u> (from outside the Americas) or Dolby Customer Support at <u>customersupport@dolby.com</u>.

-The Dolby Cinema Team

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