

November 2019

%%Company Name%%

Dear %%First Name%% %%Last Name%%

Dolby's current offering of IMS servers includes the IMS2000 and IMS3000 with audio processing. The IMS3000 has newer hardware, better HDMI, and the ability to use an external NAS as main storage.

In order to fulfill customer requests to use the IMS3000 with no audio processing, the new default configuration of the IMS3000 will have the audio processing feature disabled. This new configuration will begin shipping on or around November 19, 2019. These IMS3000 units will ship with software release 3.4.6. This software version allows Dolby to provide the IMS3000 with its audio processing capabilities disabled. Customers wanting to use an external processor can now do so by default, the same as IMS2000 with added functionality of the IMS3000 platform.

Dolby is now taking steps to consolidate its product line and simplify ordering by announcing the withdrawal from sale of the IMS2000. These products will be withdrawn from sale on January 31, 2020, and end of support is planned for January 31, 2025. Orders will continue to be accepted until the date above or until the existing inventory is depleted. And while Dolby intends to continue providing repair services and support for IMS2000 through January 31, 2025, this announcement does not modify or guarantee repair services beyond existing warranties and terms and conditions.

Items withdrawn from sale:

Part Number	Description
IMS2-x-H1TB	IMS2000 with 3 x 1TB HDD RAID
IMS2-x-S2TB	IMS2000 with 3 x 2TB SSD
IMS2-x	IMS2000 with no storage (spare part)
IMS3-x	IMS3000 with no storage (spare part)

Note: "x" above is B/C/CS/N, identifying faceplate variant for Barco, Christie, Christie Solaria and NEC projectors

Replacement/Alternative products:

Part Number	Description
IMS3-x-NB-H1TB	IMS3000 with 3 x 1TB HDD RAID (audio processor disabled)
IMS3-x-NB-S2TB	IMS3000 with 3 x 2TB SSD (audio processor disabled)
IMS3-x-NB-EN	IMS3000 with 4 x 4TB HDD NAS (audio processor disabled)

IMS3-x-NB	IMS3000 with no storage (spare part) (audio processor disabled)
IMS3-CS-NB-H1TB	IMS3 for Christie Solaria with 3 x 1TB HDD RAID (faceplate not included)
IMS3-CS-NB-S2TB	IMS3 for Christie Solaria with 3 x 2TB SSD (faceplate not included)
IMS3-CS-NB-EN	IMS3 for Christie Solaria with 4 x 4TB HDD NAS (faceplate not included)
NB-BASE-AC	Enablement adds IMS3000 for 5.1/7.1 audio processing
NB-ATMOS-AC	Enablement adds full Dolby Atmos to IMS3000 via a single key

Note: “x” above is B/C/CL/N, identifying faceplate variant for Barco, Christie, Christie CineLife and NEC projectors

Future IMS3000 products will be sold with no audio processing enabled. Pricing for the IMS3-x-NB products (IMS3000 with no audio processing) will be equivalent to the IMS2000 product line, with added features from the IMS3000 architecture. The NB-BASE-AC license can be purchased to add 5.1/7.1 audio processing, and the NB-ATMOS-AC will add Dolby Atmos capability.

- IMS3-x-NB = IMS2-x
- IMS3-x-NB + NB-BASE-AC = today's IMS3-x
- IMS3-x-NB + NB-ATMOS-AC = today's IMS3-x + ATMOS-FULL-AC

This change has no effect on previously sold IMS3000s in the field or enablements for those units. An IMS3000 that uses audio processing or Dolby Atmos currently will not lose those features.

The enablements listed above, and the ATMOS-FULL-AC license to upgrade prior IMS3 with 5.1/7.1 processing to full Dolby Atmos processing, will continue to be accessible via Dolby's Software Feature Activation Portal (<http://www.dolby.com/softwarefeatureactivation>).

Finally, please note that IMS3000 products do not support Chase mode or dual projector installations at this time. Customers should plan to purchase IMS2000 for any sites expecting to utilize Chase/dual-projector. Dolby will keep a small number of IMS2000s available for sale to accommodate this use case.

Should you have any questions or concerns regarding this announcement, please contact your Dolby sales representative or Sales Administration (salesadmin@dolby.com).

Sincerely,

Dolby Laboratories, Inc.