



February 09, 2021

Dear Customer,

Due to unforeseen circumstances Dolby is announcing the end of CAT745 Integrated Media Block battery repair program. Dolby will no longer provide repair services or hardware replacement for the product and all remaining inventory and associated materials are unavailable. Customers with out-of-warranty CAT745 Integrated Media Block service needs are encouraged to migrate to the Dolby IMS3000 Integrated Media Server.

Please contact your Dolby representative to address any questions or concerns regarding this announcement, or contact [Sales Operations](#).

For more information about Dolby policies for professional product, go to:
<https://professional.dolby.com/about/warranty-and-maintenance-policies/>