



November 1, 2021

Dear Customer,

With the introduction of the Dolby Atmos Cinema Processor CP950A, Dolby is announcing the Dolby Atmos Cinema Processor CP850 will no longer be available for sale after March 31, 2022. The CP850 was originally released in April 2013 introducing global cinema audiences to fully immersive Dolby Atmos experiences.

Support for the Dolby CP850 will continue until March 31, 2027. This date represents the end of hardware repairs, replacements and parts availability (including field replaceable/spare part sales). Beyond March 31, 2027, parts will be made available as supplies last, however, all in or out of warranty repairs will stop on this date. We will, as always, continue to provide technical phone support.

For customers who would like the functionality of the CP850, please purchase the Dolby Cinema Processor CP950 or Dolby Atmos Cinema Processor CP950A. Contact your Cinema salesperson for more details.

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Material	Description	End of Sale	End of Support
CP850-Base	Play back traditional Dolby® Surround 7.1 and 5.1 formats as well as render select Dolby Atmos titles to a Dolby Surround 7.1 configuration.	March 31, 2022	March 31, 2027

We are available to address any questions or concerns you have regarding this announcement. You may reach us via Dolby Sales at [salesadmin@dolby.com](mailto:salesadmin@dolby.com) or through Dolby Customer Support at [customersupport@dolby.com](mailto:customersupport@dolby.com).

Sincerely,

Dolby Laboratories, Inc.

