



January 24, 2022

Dear Customer,

Dolby is announcing the withdrawal from sale of the CaptiView, Fidelio and AccessLink accessibility products on June 30, 2022 in most regions. These products will continue to be available for sale until December 31, 2022 in Australia and Russia.

Support for the Dolby CaptiView, Fidelio and AccessLink accessibility products will continue until December 31, 2024. This date represents the end of hardware repairs, replacements and parts availability (including field replaceable/spare part sales). Beyond December 31, 2024, parts will be made available as supplies last, however, all repairs will stop on this date. We will continue to provide technical support after that date.

Dolby CineAssista will be made available as a replacement for customers who would like the functionality of the CaptiView, Fidelio and AccessLink accessibility products. Dolby CineAssista product details, pricing and availability will be announced at a future date.

Products Approaching End of Sale and End of Support

Material	Description	End of Sale	End of Support
CPTVW-TX	Dolby Captiview Transmitter: USB Captiview transmitter for use with Dolby servers or IMBs (excluding legacy Dolby DSS servers) and non-Dolby servers using AccessLink (each AccessLink includes one Captiview Transmitter).	June 30, 2022 (Americas, Europe) December 31, 2022 (Australia, Russia)	December 31, 2024
CPTVW-DCP	Dolby Captiview Display: Dolby Captiview closed caption viewing device. Includes display device and rubber mount for use in cup holder.	June 30, 2022 (Americas, Europe) December 31, 2022 (Australia, Russia)	December 31, 2024
CPTVW-DCP-CLAMP	Dolby Captiview Display with Clamp: Dolby Captiview closed caption viewing device. Includes display device and clamp mount for use on seat arm or wheelchair. Fits up to 2½" table or chair arm.	June 30, 2022 (Americas, Europe) December 31, 2022 (Australia, Russia)	December 31, 2024
CPTVW-CART	Dolby Captiview Storage and Charging Station: Captiview display storage and charging station. Rolling cart holds and charges 8 Captiview displays. Assembly required.	June 30, 2022 (Americas, Europe) December 31, 2022 (Australia, Russia)	December 31, 2024
FIDELIO-TX FIDELIO-TX-EU (for Europe and Australia)	Dolby Fidelio Transmitter: Fidelio 4-channel transmitter for hearing impaired (assisted listening) and visually impaired (descriptive narration) output for use with Dolby Fidelio receivers.	June 30, 2022 (Americas, Europe) December 31, 2022 (Australia, Russia)	December 31, 2024
FIDELIO-TX-NAI FIDELIO-TX-NAI-EU (for Europe and Australia)	Dolby Fidelio Transmitter without Audio Interface: Fidelio 4-channel transmitter for hearing impaired (assisted listening) and visually impaired (descriptive narration) output for use with Dolby Fidelio receivers. DOES NOT include audio interface.	June 30, 2022 (Americas, Europe) December 31, 2022 (Australia, Russia)	December 31, 2024
FIDELIO-RX FIDELIO-RX-EU (for Europe and Australia)	Dolby Fidelio Receiver: Fidelio wireless 4-channel audio receiver with headset and rechargeable battery. For use with Dolby Fidelio transmitter.	June 30, 2022 (Americas, Europe) December 31, 2022 (Australia, Russia)	December 31, 2024

We are available to address any questions or concerns you have regarding this announcement. You may reach us via Dolby Sales at salesadmin@dolby.com or through Dolby Customer Support at CinemaSupport@dolby.com.

Sincerely,

Dolby Laboratories, Inc.

