
Technical Bulletin

Using international line cords correctly

It has recently been noted that certain EU/UK 250V/16A international line cords, used with Christie digital cinema projectors, can be damaged if they are not fully seated in the inlet connector of the projector.

It is important that you inspect your unit to ensure the line cord is installed correctly. Signs of browning and melting around the outlet connector of the line cord indicates the line cord is damaged and must be replaced.



Refer to the Christie part numbers when ordering any replacement line cords for your projector.

- P/N 108-437105-01 - Line Cord EU/UK 250V/16A C19 3.00M
- P/N 108-432100-01 - Line Cord EU 250V/16A C19 3.05m

Affected products

Inspect the following products to ensure the line cord is properly installed.

- CP2208
- CP2210
- CP2215
- Solaria One
- Solaria One+

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or tech-support@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or techsupport-emea@christiedigital.com
- Asia Pacific: tech-asia@christiedigital.com
- Christie Managed Services: +1-800-550-3061 or NOC@christiedigital.com

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- Germany: +49 2161 56620 22
- Italy: +39 (0) 2 9902 1161
- Africa: +27 (0) 11 510 0094
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- South Korea: +82 2 702 1601
- Singapore: +65 6877-8737